RETURNING RESIDENTS APPLICATION FLOW CHART

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Start  →  Register for Returning Residents Benefit Online  →  Receive confirmation  →  [Via email]  User Confirms Email?
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User Confirms Email? — Yes → Receive: 1.Username 2.Password 3.Application URL [Via email within 2 hours]

User Confirms Email? — No → Stop

Receive: 1.Username 2.Password 3.Application URL → Login and change password → Complete and submit application

Complete and submit application → [Via email] → Receive confirmation of receipt of application → Approved?

Approved? — Yes → [Via email] → Receive update on application from Supervisor → Stop

Approved? — NO → [Via email] → Receive update and URL to book for interview and provide more information → Stop